

Complete Terms is listed on-line at <http://www.latelcommunications.com/terms.html>

Customer Agreement Checklist

Customer agrees to the following conditions:

RENTED OR LEASED EQUIPMENT. I am aware that all equipment provided by **LaTel Communications** shall remain the property of **LaTel Communications** and shall be returned upon termination of my account.

DATA CALLS. I am aware that VOIP service is not guaranteed to work without-dialing equipment (Satellite receivers, Fax machines, Alarm systems, Credit Card machines etc.)

ADDITIONAL CHARGES. I agree to pay all taxes and fees that I incur by using Directory Assistance, Operator Assistance, international long distance, and any other toll-based call that is outside of my "Unlimited" plan, defined in Section 2 — "UNLIMITED SERVICES" Acceptable use Policy.

CANCELLATION. I agree to provide 30 days advance notice for account termination. I also agree to keep my account active and in good standing for the duration of any porting process to another provider. I am aware that if I cancel my VoIP service before porting my number to my new provider, I will not be able to transfer the number.

LATE FEES. I agree to pay a 25.00 late fee if I fail to pay my balance in full by the 10th of each month.

I agree to be bound to the above terms and conditions as outlined in this document.

Customer Name

Customer Title

Date